

# London Forum Feedback

6<sup>th</sup> September 2019

# Annual Health Checks



- More ease read information
- Doctors should use simple and easy language
- Doctors should take people more seriously
- Check my wellbeing – more advice about wellbeing and dealing with anxiety
- More advice on healthy eating

# Annual Health Checks



- More people need to have them done
- You need to be able to change the appointment
- Not all doctors do annual health checks
- Not enough nurses do the annual health checks
- There should be different ways to let you know about appointments.
- It helps to know the staff – I get anxious with strangers.

# Hospital Passports



- There should be a version that can be kept on a smart phone
- There should be information about how to get one
- Need support to contact the relevant person
- They need to be kept up to date
- Lots of us don't know about them

# Personal Health Profiles



- Mine used to get updated every year but it doesn't anymore
- Should include wellbeing as well as health
- Not enough information about the person

# GPs



- Want more home visits
- More advice about exercise
- Make it easier to get appointments
- Doctors don't talk to us enough/properly – need longer appointments
- Like to get to know the nurses
- Make double appointments at all times