



MPs report

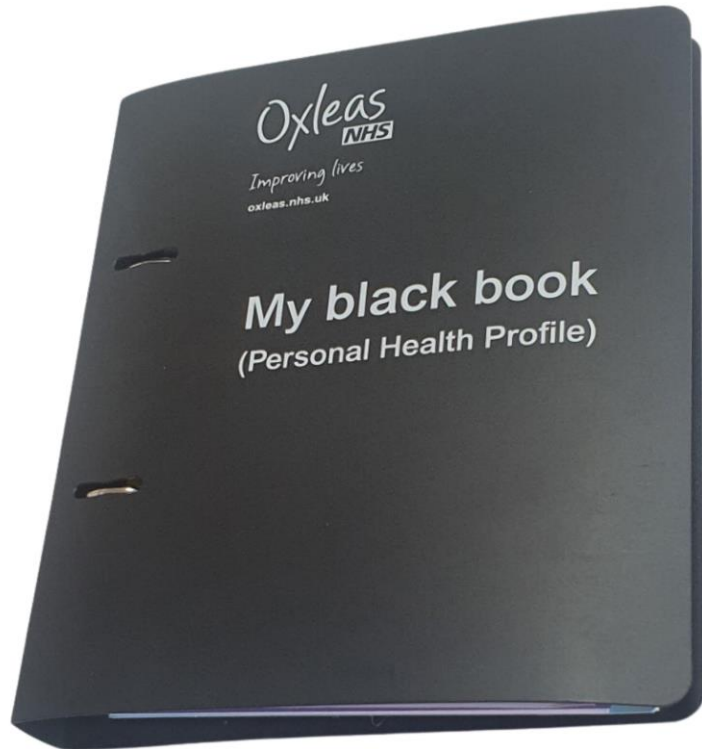
21.2.24

Robert and Lorraine

MPs for Greenwich North



Our first campaign



- After talking to people with a learning disability and carers at forums we found out that a lot of people still don't have a black book or know about them.
- We have decided to focus the next few months on promoting black books and Annual Health checks
- We have been going to visit groups around the borough to tell them about black books

What we found out

We have spoken to 30 people so far about black books:



5

Have a black book



6

Not sure or might have lost it

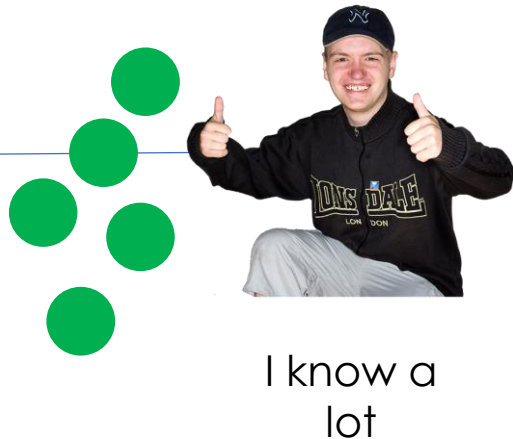
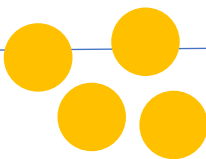


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Don't have one

- We have visited a group at Shrewsbury house to introduce ourselves and ask them about black books/ Hospital passports
- We had a coffee morning in January
- Liz McGrath came along to talk to everyone about black books

We asked people before we spoke to them what they knew about black books and asked them to put a sticker on the scale



Feedback so far



- A lot of young people under 30 don't know about the black books
- GP surgeries don't know about black books or don't ask people for them at appointments
- You should be able to get one from your GP surgery when you join the learning disability register.

Feedback so far



- Support workers and carers need to know about them too
- We want to have a forum with carers and support workers to tell them all about black books/hospital passports and Annual health checks

Community chat



- MP Sam spoke to a person who lives in Charlton about her housing
- She told him she has been waiting since 2022 to get her shower and leaking roof fixed.
- She lives on her own and the housing provider is L&Q housing
- Can the council do anything to help?

Community chat



- We have been asked by a service user at Greenwich Mencap:
- How do they get referred to use the Hydro pool at Goldie Leigh?



Partnerships



- We are partnering with Oxleas and Tramshed Fridays.
- Every month we will be able to meet up with people with a learning disability from all over the borough to talk to them and make sure they have their say.
- The first event is on 15th March.
- We will be talking about health and wellbeing.



Partnerships



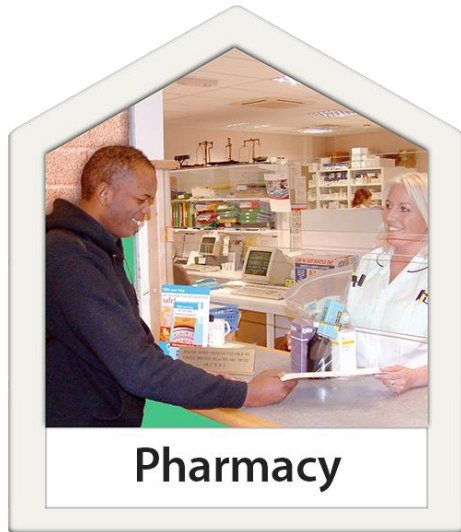
- Unity works have asked the MPs to come along to their voting workshops for the upcoming Mayor and General elections
- The MPs will be going along to tell people with a learning disability why it's important to vote and explain what the MPs do.
- We would like the council voting officers to come along as well like they did at the MP election and show people how to vote.



Advocacy
in Greenwich
A VOICE FOR
PEOPLE WITH A LEARNING DISABILITY

Accessibility in pharmacies

For people with learning disabilities



The quality checkers checked **14 pharmacies** throughout the Royal borough of Greenwich, this is what we found:



0

Have easy read
health leaflets



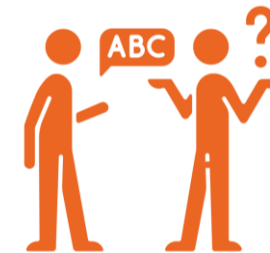
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Made reasonable
adjustments



8

Had helpful staff



5

Knew what a
learning disability is

Blackheath standard pharmacy experience



- Person X told the staff she had a learning disability, and she couldn't read the leaflet about high blood pressure
- He said, "**Get someone to read it for you then**" and **walked away.**
- Person X then left with no information as the staff member was not helpful and did not make a reasonable adjustment.

Overall rating



8

not accessible



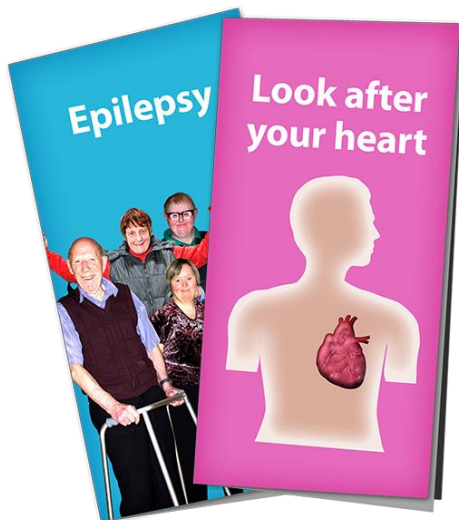
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Ok but could do more
to be accessible



5

Were more accessible and
had an understanding of
learning disabilities

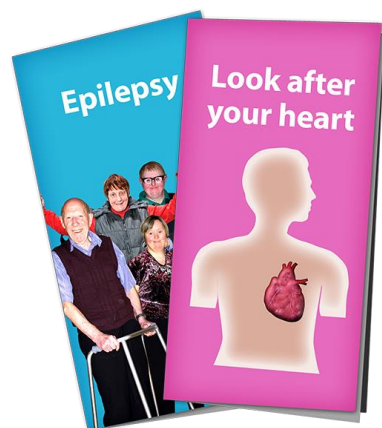


From the experiences that our quality checkers had going into pharmacies.

Pharmacies need:

- **learning disability awareness training for all staff**
- **Stock easy read health leaflets**

What we would like to happen



- The quality checkers are putting together a toolkit for pharmacies to use.
- The toolkit will have a training video, poster for staff and easy read leaflets
- We would like all pharmacies in the Greenwich borough to use this toolkit and watch the training video.
- Can the council ask all pharmacies to use the toolkit?



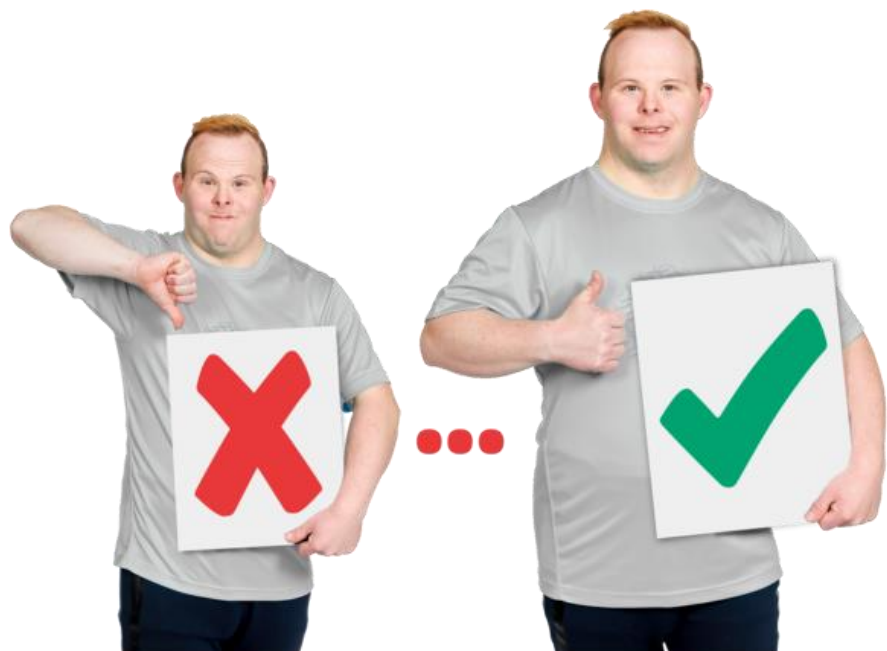
RBG Equality easy read charter Feedback

What is good



- The text is large and clear
- The explanations of hard words
- Putting the hard words in bold
- The explanation of what the equality charter is - easy to understand and well explained.
- The Pictures are in colour and make sense

What needs to change



- The Easy read document was too vague and gave no information about how any of the big plans were going to be implemented.
- There were a lot of 'How will they do that' questions from the people who read the charter.

Ideas



- **Give clear information about how the council will do these things:**
- How are you going to stop discrimination?
- How are you going to listen to everyone?
- How is everyone going to have a voice?
- How are you going to make it fair for everyone?
- How are you going to make everyone respect each other?
- How are you going to deal with bullying?
- How are the council going to make job opportunities more accessible?

Training for MPs



- So we can do our jobs well
- We have started doing training
- We are meeting every 2 weeks to practice how to speak to people about the work we do
- We also need to practice how to record the feedback people give us

Moving on Forums



Charlton Park Academy



- As part of the Transitions project, we visited SEND schools in January and February to hold moving on forums.
- We went to:
 - Trinity Church site
 - Charlton Park Academy
- We talked to the 6th form students about what they can do when they leave school.

Who we worked with



- My role was to lead the groups and the other MPs (Lorraine, Mark, Lana, Debbie, Robert)
- I talked about what I did after I left college to give the students ideas about what they could do
- We worked with 35 students
- Some of them were moving onto college this year

Feedback



4



5



7

How do you feel about leaving school?

- 4 students were feeling scared about leaving school/college.
- 5 students were feeling happy.
- 7 students were excited about leaving school



What would you like to do when you leave school?

- 5 student wants to join a club
- 3 want a job
- 5 students want to learn a new skill
- 6 want to make new friends.



Thank you for
listening